

## **FAMAS Integrated Geo-services**

### **Privacy and Cookie Policy**

**Effective Date:** December 2024

FAMAS Integrated Geo-services ("we", "our", "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website and use our services.

#### **Information We Collect**

We may collect information about you in a variety of ways. The information we may collect on the Site includes:

- **Personal Data:** Personally identifiable information, such as your name, shipping address, email address, and telephone number, and demographic information, such as your age, gender, hometown, and interests, that you voluntarily give to us when you register with the Site or when you choose to participate in various activities related to the Site, such as online chat and message boards.
- **Derivative Data:** Information our servers automatically collect when you access the Site, such as your IP address, your browser type, your operating system, your access times, and the pages you have viewed directly before and after accessing the Site.
- **Financial Data:** Financial information, such as data related to your payment method (e.g., valid credit card number, card brand, expiration date) that we may collect when you purchase, order, return, exchange, or request information about our services from the Site.

#### **Use of Your Information**

Having accurate information about you permits us to provide you with a smooth, efficient, and customized experience. Specifically, we may use information collected about you via the Site to:

- Create and manage your account.
- Process your transactions and send you related information, including purchase confirmations and invoices.
- Provide, operate, and maintain our services.
- Improve, personalize, and expand our services.
- Understand and analyse how you use our services.
- Develop new products, services, features, and functionality.
- Communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the service, and for marketing and promotional purposes.
- Send you text messages and push notifications.
- Find and prevent fraud.

## Disclosure of Your Information

We may share information we have collected about you in certain situations. Your information may be disclosed as follows:

- **By Law or to Protect Rights:** If we believe the release of information about you is necessary to respond to legal process, to investigate or remedy potential violations of our policies, or to protect the rights, property, and safety of others, we may share your information as permitted or required by any applicable law, rule, or regulation.
- **Business Transfers:** We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.
- **Third-Party Service Providers:** We may share your information with third parties that perform services for us or on our behalf, including payment processing, data analysis, email delivery, hosting services, customer service, and marketing assistance.

## Security of Your Information

We use administrative, technical, and physical security measures to help protect your personal information. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse.

## Policy for Children

We do not knowingly solicit information from or market to children under the age of 13. If we learn that we have collected personal information from a child under age 13 without verification of parental consent, we will delete that information as quickly as possible. If you believe we might have any information from or about a child under 13, please contact us at [Insert Contact Information].

## Changes to This Privacy Policy

We may update this Privacy Policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal, or regulatory reasons.

## Cookie Policy

**Effective Date:** [Insert Date]

**FAMAS Integrated Geoservices** ("we", "our", "us") uses cookies on our website to enhance your browsing experience and provide personalized services. This Cookie Policy explains what cookies are, how we use them, and your choices regarding their use.

## What Are Cookies?

Cookies are small text files that are stored on your device (computer, tablet, or mobile) when you visit a website. They help the website recognize your device and remember information about your visit, such as your preferences and actions.

## How We Use Cookies

We use cookies for various purposes, including:

- **Essential Cookies:** These cookies are necessary for the website to function properly. They enable you to navigate the site and use its features, such as accessing secure areas.
- **Performance Cookies:** These cookies collect information about how you use our website, such as which pages you visit most often. This data helps us improve the website's performance and user experience.
- **Functional Cookies:** These cookies allow the website to remember your preferences and provide enhanced features, such as personalized content and settings.
- **Targeting Cookies:** These cookies are used to deliver advertisements that are relevant to you and your interests. They also help us measure the effectiveness of our advertising campaigns.

## Your Choices Regarding Cookies

You have the option to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser settings to decline cookies if you prefer. Please note that disabling cookies may affect the functionality of our website and your ability to use certain features.

## Managing Cookies

To manage cookies, you can adjust your browser settings. Here are some links to help you manage cookies in popular browsers:

- [Google Chrome](#)
- [Mozilla Firefox](#)
- [Microsoft Edge](#)

- Safari

## **Changes to This Cookie Policy**

We may update this Cookie Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We encourage you to review this policy periodically to stay informed about how we use cookies.

## **Contact Us**

If you have questions or comments about this Privacy Policy, please contact us at:

FAMAS Integrated Geoservices

[info@famasgeo.co.uk](mailto:info@famasgeo.co.uk)

[www.famasgeo.co.uk](http://www.famasgeo.co.uk)